



Matted Coat Release Form

What is matting?

A dog's coat can become matted when it's not groomed regularly or effectively, and knots and tangles develop into clumps. Matting can occur in the outer coat or the undercoat, where it may not be visible. It can cut off air or blood circulation to the skin, and may cause skin irritation, infection, inflammation or sores. In severe cases this can lead to serious medical conditions.

In many cases, matting cannot be just brushed out, but must be shaved off with clippers. Clipping matted coats is quite difficult as the groomer cannot easily gauge the depth of the matting or what is underneath; nicks and small cuts can occur as a result. Clipping can also cause dogs to have a significant physical or emotional reaction, as it is a dramatic change for them. When you pick your dog up from a de-matting session you may find your pet is upset or out of sorts for a period of time. Some dogs can become unwell after a de-matting session.

Maru Maru Pet Services has experience since 2005 in matting procedures and there is always a senior groomer on the premises. If you have questions about matting, please speak to the staff before you sign this waiver.

Release

I understand that Maru Maru Pet Services have assessed my dog's coat to be extremely matted. I acknowledge responsibility for the condition of my dog's coat, and I understand the problems that can occur with matting and the clipping procedure, as described above.

I understand the additional charges may apply due to the extra time for dealing with matting problems.

I will not hold Maru Maru Pet Services responsible for any skin condition or injury that is revealed or inadvertently caused by attempting to treat and de-matt my dog's coat.

I understand that Maru Maru Pet Services will contact me if they become aware of any existing problems associated with the matted coat, or if my dog requires urgent veterinarian treatment resulting from a reaction during the procedure. I am liable for any associated veterinarian bills.

I acknowledge understanding and responsibility of all of the above by signing this waiver, thus allowing grooming of the matted coat to proceed.

Print Name: _____

Signature: _____

Dog's name: _____

Date: _____ / _____ / _____